

# Town of Westfield, Ontario — Accessibility Summary

Automated Scan Report Date: April 2026 Pages scanned: 25 Overall score: 58.4 / 100

## Summary

An automated accessibility scan of westfield.ca identified **52 unique accessibility issues** across 25 pages. Of these, **12 are systemic** — meaning they appear on 10 or more pages and are likely embedded in the site's shared template or navigation structure.

Systemic issues are typically the highest-value remediation targets because fixing them once improves every page on the site.

## Top 5 Findings

- 1. Links with no accessible name** Present on 23 of 25 pages scanned. Links throughout the site navigation were found with no text label or description. A resident using a screen reader encounters links that provide no indication of where they lead, making key sections of the site effectively unusable for keyboard-only navigation.
- 2. Images missing descriptive text** Present on 21 of 25 pages scanned. Images throughout the site do not include alternative text. Residents who are blind or have low vision and rely on screen readers receive no information about what these images contain or convey.
- 3. Form buttons with no label** Present on 18 of 25 pages scanned. Search fields, contact forms, and service request pages contain buttons that have no accessible name. A resident using assistive technology cannot determine what a button does before activating it.
- 4. Insufficient text contrast** Present on 14 of 25 pages scanned. Text in certain areas of the site does not meet the minimum contrast ratio against its background. Residents with low vision or those viewing the site in bright conditions may be unable to read this content.
- 5. Navigation not structured as lists** Present on all 25 pages scanned. The main site navigation is not marked up as a list structure. Screen reader users cannot determine how many menu items exist or efficiently move between them. This is a template-level issue affecting every page.

## What This Means for Planning

The 12 systemic issues identified in this scan are template-driven — they originate in shared site components (navigation, header, footer, search) that are reused across every page. Addressing these first would resolve the majority of barriers without requiring page-by-page remediation.

A score of 58.4 out of 100 indicates a site that functions for most users but creates meaningful barriers for residents who depend on assistive technology. This includes seniors with changing vision, residents with permanent disabilities, and anyone using keyboard navigation or a screen reader.

This type of gap is common among Ontario municipal websites built on content management platforms and is typically addressable within a normal budget cycle. The findings in this report can be used to scope a remediation plan or to support an internal business case for a full accessibility audit.

## Methodology

This report was generated using an automated scan combining two established accessibility testing engines. The scan evaluates pages against the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA standard — the current benchmark for web accessibility and the basis for Ontario's AODA compliance expectations.

### What this scan covers:

- Structural markup and labelling issues
- Missing alternative text for images
- Colour contrast failures
- Form and navigation accessibility
- Keyboard operability barriers

### What this scan does not cover:

- Cognitive accessibility or plain-language assessment
- Video captioning or audio description
- Manual usability testing with assistive technology users
- Mobile-specific interaction patterns

A full WCAG 2.1 AA audit conducted by a qualified accessibility specialist would provide a complete assessment including manual testing and assistive technology validation.

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*This is a preliminary automated assessment using industry-standard WCAG testing tools. It does not include manual assistive technology testing and should not be used as the basis for AODA compliance attestation.*

SAMPLE — [inthenorthconsulting.ca](http://inthenorthconsulting.ca)